

## TERMS AND CONDITIONS

I agree to abide by the conditions set out below.

1. I shall make every effort to take reasonable care of the goods whilst in my possession
2. A non-returnable deposit of £50.00 is required when confirming a booking. If the order is cancelled this is not refunded. This deposit will be deducted from the final payment.
3. Full payment is required 14 days prior to the event. If payment is not received 14 days before we will assume that our services are no longer required and a cancellation charge will be administered, this will be 25% of the total booking fee. No cancellation fee will be applied to the final balance if the booking is cancelled 28 days before the event.
4. During the time in which the goods are in your possession, we require a retainer deposit of a negotiated amount. This deposit will be refunded once the items are back in our possession and we are happy that they are not damaged beyond reasonable wear and tear.
5. We do not insure against theft of the goods or other such mishaps once the item(s) are in your possession. It is your responsibility to take care of the goods on hire. If the item(s) become lost or stolen whilst on hire or are damaged beyond reasonable wear and tear, the full deposit or a percentage of the deposit will be forfeited depending on the loss. Example lost, stolen or damaged chair covers £6.00 each, sashes £2.00 each. If a deposit has not been taken the previous charges apply.
6. The hired goods remain the property of Dream Daze Wedding Hire and if they are not returned during the specified period, the above will retain the security deposit even if the goods are subsequently returned late.
7. We cannot accept responsibility, or liability for inability to gain access to venues, which results in insufficient time to complete the dressing of chairs and tables. Every effort will be made to coordinate with staff at venues to ensure that this does not happen and that Dream Daze Wedding Hire supplies the correct number of staff.
8. Please be aware that, if you have booked a fitted service, we will return to the venue the day after to collect the covers and any other hired items. Under no circumstances will we return to the venue on the evening after the event has finished. It is your responsibility to liaise with your venue and make sure that they have this information. If we arrive at the venue and they ask us to come back after the event has finished we will not be able to fit the covers and you will forfeit any monies paid up to this point.
9. Once the covers have been returned we will notify you within 7 days if there are missing items or items that are beyond repair. Once contacted you will then have a further 7 days to return missing items and or/ pay for items missing and items that are irreparable. Failure to do so will mean you have forfeited your full retainer deposit and further action may be taken
10. Goods for hire are available for collection or delivery on the day before the function. They should be returned two days following the hire date. Example function on Saturday 10th August collection/delivery Friday 9th August return Monday 12th August.
11. PLEASE RETURN ALL SASHES UNTIED A charge will be administered for sashes that are returned still tied. DO NOT DOUBLE KNOT SASHES.

12. Dream daze weddings shall not be held liable for injury or damage to persons or property howsoever sustained arising from our hire items. The hirer is responsible for checking the items on hire are fitted correctly and are free from defect to prevent injury from arising.

#### IMPORTANT INFORMATION

Please note when hiring chair covers you are hiring a product that has previously been hired out before. Although we aim to send out as near a perfect product as we can sometimes there may be minor defects on the product. This however will not affect the overall appearance of the covers and sashes.

#### Balloon Safety Important Information Please read

It is possible to choke or be suffocated by an un-inflated balloon or piece of burst balloon. Please ensure that all broken or un-inflated balloons are kept away from young children Dream daze weddings will be responsible for the balloons whilst we are on the premises. Once we have left the premises it is your responsibility to take care of the balloons. Dream Daze Weddings cannot be held responsible for any accident or injury following the misuse of the balloons.

PLEASE MAKE CHEQUES PAYABLE TO MR S BARRY